

E-Mail Continuity Service

Secure your email traffic:
The Email Continuity Service protects your
email system effectively from outages.



The email system is down, mails cannot be sent or received any longer.
For such an emergency case the Continuity Service is the ideal stand-by system.
Activated within seconds, the service keeps your email traffic running.

High availability of mail traffic

Power outages, hard disk crashes or other damage – there are many causes for email traffic breakdowns. It is important, that alternative solutions are available that kick-in in case of emergencies, so as to ensure that no emails are lost and that employees can continue sending and receiving messages.

Easy management

The continuous availability of email traffic through additional services such as the Continuity Service by Hornetsecurity is set up in a matter of seconds. Basically, separate management is not necessary since the service kicks in automatically should the email infrastructure break down.

Compliance, transparency and control

Always retaining an overview is important – this is especially true for email traffic. A high level of transparency of the incoming and outgoing message flow helps tremendously. However, data privacy must always be complied with.

Easy use

It's great, when employees can continue working without interruption when the mail server infrastructure is down. Easy application of the alternatives is crucial. The Continuity Service by Hornetsecurity provides users with suitable options.

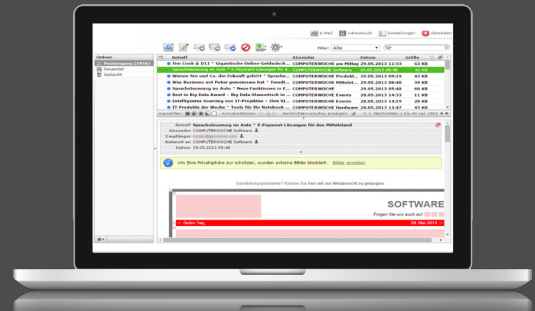
Out cloud service benefits at a glance

- Seamless access to all sent and received emails over a period ranging from three months to ten years (with Aeternum, the email archive service)
- Data protection even in the case of complete loss of the company's IT systems, e.g. due to fire
- Guaranteed continuous email availability around the clock: 24/7/365
- Full 24/7/365 email and telephone support
- No installation of hardware or software needed

Continuous access to emails

If the company's email system is down, users can still send, receive and edit their emails through a webmailing tool. Using the folder structure, the complete email traffic is available at any time.

Fig: Screenshot of the Hornetsecurity webmailing tool



Hornetsecurity Control Panel

In the Control Panel, users and administrators can get an overview on their complete email traffic, especially when the local email infrastructure is unavailable. Full-text search functions help finding emails that can be re-delivered, classified as spam or added to a black- or whitelist.

Fig: Hornetsecurity Control Panel

Continuity Service features

Instant activation via automatism, web or phone

Complete recovery of all emails sent and received during outage time

Access to all stored emails via Outlook plugin

POP3 mailbox available in case of a failure of the company's mailserver

Alternative email frontend is available for usage (webmailer)

Extensive search functions: Either as a full-text search or through specific criteria (date, sender, recipient, subject, attachments etc.)

Selection of single users possible

Benefits

Switch to the Email Continuity Service within seconds, without time loss and interruption of the communication.

No loss of potentially business-critical emails.

Access even at outage time of the own mail server, directly through Outlook.

All emails are available at all times. The POP3 mailbox can be accessed through the email client.

High availability of all emails is guaranteed.

The quick, simple and precise search function enables the user to swiftly find his data.

Failure prevention of the email communication can be limited to the most important users of a company.