



Welcome to Medialine!

Medialine is an information technology and communications (IT) system house that provides solutions for upper mid-sized and big companies in the business areas of IT Infrastructure, Managed and Cloud Services and Business Solutions. As service professionals in the IT industry, we stand out due to our excellent service, our extensive, innovative portfolio and almost 20 years of market experience with outstanding references.

With our numerous offices and data centers in Europe we are on a course of growth. And when we are out on-site with our customers, we have strong partners behind us – we are a Microsoft Gold Partner, a Dell EMC Titanium Partner and a VMware Solution Provider. From our high performance data centers,

we provide a complete portfolio of managed IT Services with our product “CompanyCloud”. Highest security standards and cloud solutions strictly following the European General Data Protection Regulation <GDPR> and German data protection standards offer secure, reliable and future ready infrastructures for your business.

In recent years we have been honored by COMPUTER-WOCHE and Channelpartner as „Best Managed Service Provider“ and „Best Enabler Digital Transformation“ and have received the „Best System House in Germany“ award twice in a row.

We are glad to have the opportunity to present you with our extensive expertise in developing solutions.



IT Infrastructure

Data center, Storage, Security, Backup, Endpoint / Workspace Solutions, Virtualisation, Microsoft Solutions, System Management



Managed & Cloud Services

Private Cloud, IaaS, PaaS, SaaS, Virtual Desktop Solutions, Cloud Disaster Recovery, Application Management, System Management, CompanyCloud



Business Solutions

Business Intelligence, Mesonic ERP, ELO (ECM/DMS), CRM, Mobile Applications, Software Development, Social Collaboration

Our Partners

When successfully implementing your customer projects our numerous long-standing partners provide their support. Therefore, we are in a position to master any IT challenge that your business may present and to provide you with a reliable and future-proof solution.





Managed & Cloud Services

As a company, you are reliant on IT systems that must function smoothly and be available round the clock. They not only need to optimally map your business processes but also meet the increasing requirements for process automation and reduction of costs. An increasingly heterogeneous IT landscape necessitates increasing levels of expertise. We can advise you, as a reliable service partner for medium-sized companies with many years of experience. Managed and cloud services form the core of our portfolio and the bridge between the areas of IT&C Infrastructure and Business Solutions. We combine the best from these areas, thus ensuring a holistic customer experience.

Cloud Services

With Medialine's cloud services, you can focus on your business while we look after your IT. We provide you with a virtual infrastructure, which is located entirely within our data center. The software you need can be rented easily, so with little administrative effort or investment, your IT simply comes over your link – without having to have your own server room or any IT expertise. All you need is an internet connection and you can take advantage of all the benefits of a professional IT with minimal expense. You pay only for the workstations and the programs that you want to use at that time – and you can take your office anywhere with you. Medialine provides enterprise cloud services as customized solutions – from hosted Exchange, to mail archiving and client backup, through to disaster recovery and private cloud solutions. We have the solution for you – with minimum barriers to entry, low TCO and a guarantee to be cutting edge.

CompanyCloud

With CompanyCloud, Medialine raises the standard for cloud services for mid-sized companies in particular. Thanks to our many years' experience in the mid-market segment, we know the needs and requirements of our customers very precisely and thus we can offer tailored solutions for medium-sized companies. This means you can always react flexibly to your growth and adapt your IT to the changes in your company. You can also access your company data and applications from any device and any location. Furthermore, you can provide maximum availability with the greatest degree of flexibility for your employees. With the data center located in Germany, we provide the greatest possible protection for your data and the operation of your infrastructure.

Managed Services

Managed services refers to a concentration of core competencies. We take over specific tasks in the operation of your branch solution or integrated enterprise solution, e.g. the operation of infrastructures, security environments, corporate networks and applications. You can focus on your core competencies and we'll provide the IT.

Desktop as a Service

There are high costs involved in installing and maintaining a local IT environment. Software applications are expensive and changing over to a new version can lead to problems. Globalization makes mobile working indispensable – but with desktops it is very complicated and mobile access makes it very insecure. You can get started now – with Desktop as a Service. We can solve these problems with our CompanyCloud. You can work with your usual environment at any time and from anywhere using your virtual desktop – which is secure, mobile and flexible. With our full managed service, we look after all the operational management of your virtual environment. We can even manage your local IT environment. With our modular service concept, we can take over the operation of your client environment – in a way that is flexible and oriented to your needs. This allows you to react to market and growth requirements, ensure seamless operation in different time zones and standardize your client environment.

Cloud Backup Service

You can use this backup service, which is optimized for WAN environments, for the incremental backup of your virtual environment to the cloud data center. The backup is performed as a synthetic backup, which means that the entire amount of data is transferred only once for the initial backup, and in every subsequent backup, only the changes are replicated. With the standard service, the last 5 backup versions are kept available. A restore can be carried out for a complete VM or a single file.

Cloud Disaster Recovery

You can avoid having to make expensive investments in a backup data center of your own. When you use our recovery services, it means that you can activate your virtual emergency data center as required.

Cloud Server Replication

As part of our replication services, we keep a copy of a virtual customer system in the cloud data center in the form of a bootable image. In the event of a disaster, the image can be booted on on-demand resources, and the downtime can therefore be minimized.

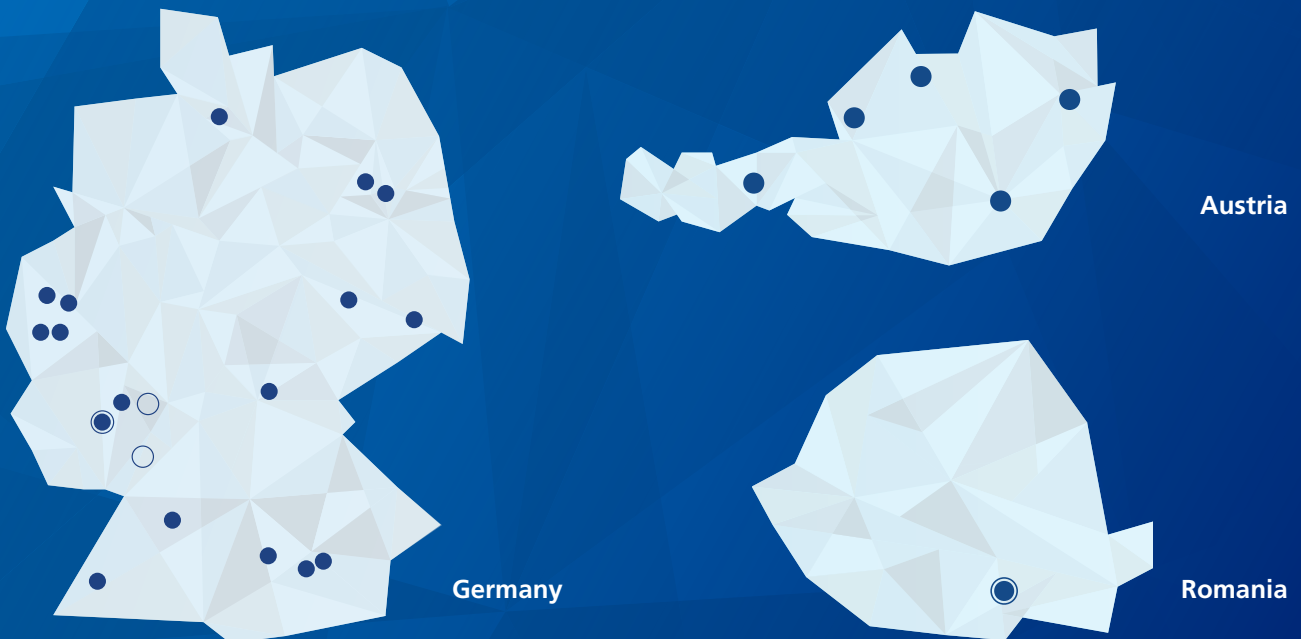
onDemand Virtual Data Center

With the on-demand service, virtual data center resources are held available in case of a disaster. As part of the on-demand provision of resources, customers define the computing resources (number of virtual servers, RAM, CPU) that they can use temporarily as needed in the case of a disaster.

Hosted Exchange

Are you looking for an intelligent communications platform for your company that links all internal and external users with each other regardless of location, makes it easier for them to collaborate among themselves and designs work processes efficiently and productively?

The virtual Exchange Server (VMX server) provides you with the full functionality of the Microsoft® Exchange server combined with the advantages of a virtual solution. You can synchronize your communication on various clients and improve team communication – without having to make expensive investments in your own hardware and software.



Our locations in Europe

With our tight network of offices and data centers, we support our customers with consistently high service quality on site. Our international locations in Germany, Austria and Romania guarantee the well known Medialine quality across national borders. Together, the companies of the Medialine Group are successfully active on the market to offer customers integrated IT solutions from a single source.

Germany

Headquarter Bad Sobernheim Breitlerstraße 43 55566 Bad Sobernheim	Augsburg Berlin Adlershof Berlin Charlottenburg Coburg Dornach Dresden	Duesseldorf Frankfurt Freiburg Hamburg Cologne Deutz Cologne Vogelsang	Leipzig Munich Rhine-Neckar Stuttgart Wiesbaden Wuppertal
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Austria

Graz Innsbruck	Linz Salzburg	Vienna
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Romania

Bucharest

as of: 07/2023